CALLING FOR HELP

Ensure Safety for Self & Others
Dial Triple Zero (000)
For an Ambulance

STAY CALM
SPEAK CLEARLY

A Triple Zero (000) operator will ask key questions to assess the situation and send the right emergency service.

Be prepared to provide:

- **What is the emergency?**
  Briefly describe what has happened.
- **Where is the emergency?**
  Give the exact location, including address and nearest cross street or landmark.
- **Who needs help?**
  How many people are involved and their condition.
- **Are there any injuries or dangers?**
  Describe any medical issues, hazards, or ongoing risks.
  Stay on the line, follow instructions, and answer the operator's questions.
  If possible, have someone wait outside to guide emergency services.

FOR POLICE, FIRE & AMBULANCE
Triple Zero (000)

112 - mobile phones if 000 not available
106 - teletypewriter for hearing impaired

SELECT SERVICE
Ambulance, Fire, or Police

STATE EMERGENCY TYPE
Briefly describe the situation, e.g.:
"Person unconscious and not breathing"

PROVIDE LOCATION
Give the exact address, including:
"32 Smith Street, Bondi Beach,"

FOLLOW INSTRUCTIONS
Stay on the line.
Answer all questions and follow the operator's directions until told to hang up.



Download the Emergency Plus app to help emergency services find you fast
What 3 Words pinpoints your exact location in an emergency

ENSURE SAFETY FOR SELF AND OTHERS

Display this information by the phone in case of an emergency.

TOWN / SUBURB: _____

ADDRESS: _____

_____

CLOSEST INTERSECTION: _____

PHONE NUMBER: _____

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